## **USA TODAY**

Abbey Lee & Ethelia Lung

Spring 2017

Project Definition	01	Research	07	Visuals	26
User Survey	05	Stories, Cases, & Flows	19	Base	30

#### Conclusion

48



#### **Project Definition**

Leveraging the trust and journalistic integrity of USA TODAY, create a mobile-first culture and lifestyle content solution that resonates with a fresh, new audience.

**a** Problem

c Motivation

**b** Solution

<mark>d</mark> Goals

#### • problem

USA TODAY reaches an older demographic and sports fans, but misses out on an opportunity to expose a younger audience to relevant news. This audience is accustomed to a slanted tone, are skeptical of news, and are surrounded by an extensive amount of sources.



A cultural and lifestyle publication that **promotes** and **maintains engagement** through an entertaining, **interactive media consumption experience**, leveraging USA TODAY's existing journalistic reputation.



#### motivation

We want USA TODAY's culture and lifestyle publication to **resonate** with our target users, by offering a **seamless** way to browse, save, and share snackable content that is **worth their time**.





#### **Easily browse content**

Structure content in a way that encourages *interaction*, easy *skimming*, and accessible *entry and exit* points.

#### Organized content saving

Enable users to *effortlessly save and access* their personal library of saved topics and articles.

#### **Customized content sharing**

Empower the user to **take control over their sharing** experience, from the content they share to how they share it.

#### Set style guidelines

For our developer friends and copywriters, create a set of rules that will *help dictate the flow* of the articles, how the *user interacts* within the content, and basic styling that supports our goals.



## **User Survey**

We conducted a survey to better gauge how the target demographic consumes digital news.

<mark>a</mark> Takeaways

#### user survey takeaways

After evaluating and interviewing 55 individuals on their news habits, preferences, and dislikes we discovered the following:

#### Why?

People find themselves reading the news when it's *relevant* to them, to stay *up to date,* or based on *friends recommendations/sharing*.

#### How & When?

Users primarily use their *mobile devices* to catch up on the news. In their *free time*, in passing, and from point A to point B is when the most news is consumed.

#### What is important?

Relevance, source, and use of media were found to be the most important factors of an article to our participants. Individuals were also influenced by if factual information was presented with evidence.

#### Sharing

There are three types of sharers: shares all the time, shares rarely, or never shares. Individuals who do share articles find themsevles sharing primarily through messaging, and secondly to social media.



#### Research

We then began to evaluate digital news in it's natural habitat, and look at the five UI patterns most pertinent to our goals.

**o** Existing solution

c UI patterns

**b** Competitive analysis

#### • existing solution

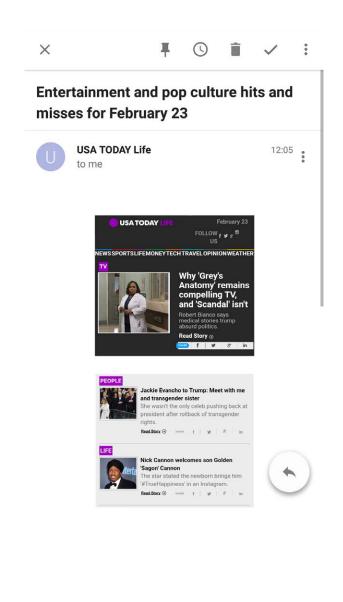
#### Life's sub-sections



**Issue:** Sections such as "Entertain This!" are listed as part of the navigation, but navigate the user outside of the life section, such as they are unable to navigate back via the top navigation.

**Proposed solution:** Restructure and re-identify "Entertain This" and "Happy Ever After" as starter collections for users to follow.

#### **USA TODAY Email Newsletter**



TOP FIVE

Trevor Noah, Seth Meyers, more blast 'Hurricane

Issue: What looks like it's USA TODAY Life's website, but condensed (literally width-wise) into an email. It's cluttered, long, and prompts me to view the 'full email', suggesting that the email itself is overly long.

**Proposed solution:** A succint email newsletter that comprises only of a user's designated top stories and content.



#### • competitive analysis



#### Refinery 29, This AM

A bite sized news delivery system, delivery the user the latest in news every morning.

Success: easily digestible, modern design

**Opportunities:** fosters trust between the app and user



6 A new scam involving a simple recorded phone call Bacon Ranch Fries. is insanely easy to Twitter fall for. Facebook Whatsapp  $\ge$ Email Copy Link O Û ... More Article list Share



List completion



#### competitive analysis

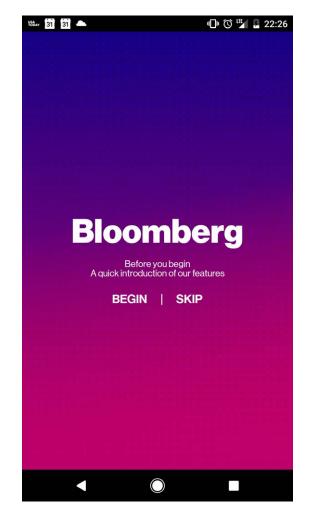


#### **Bloomberg**

A modern take on traditional news, featuring interactive experiences and pulling the user into a content funnel.

**Success:** up-to-date design system and branding

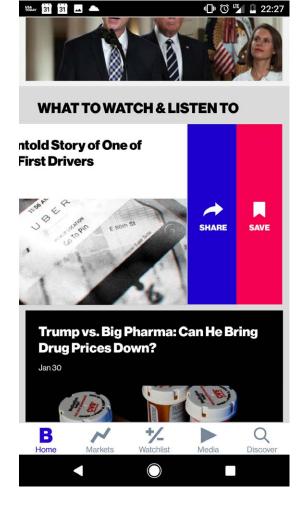
**Opportunities:** market their interactive experiences, clarify watchlist feature, more accessible sharing on both mobile and desktop



Onboarding



Home feed



Card options





#### competitive analysis

#### Flipboard

News aggregator offering complete customization and smooth, enticing interactions.

customize their content

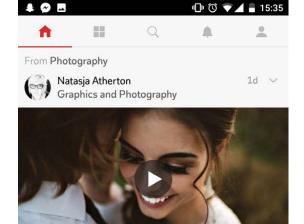
#### **Opportunities:** clean up web layout for a more seamless experience



Home feed (main)

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From JavaScript		
kennon houck Lamda		1d $$
PROGRAMMING LANGUAGES		
Master the JavaScript Interview: What is a Promise?		
medium.com · 1d · Eric Elliott		
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Home feed (secondary)



#### **3** Common Beginner Photography Mistakes and How to Avoid Them

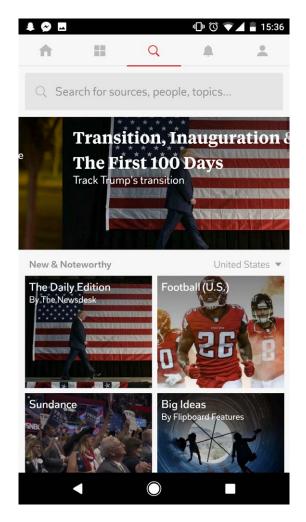
petapixel.com · 1d · DL Cade

Photography beginners listen up, because we're about to drop some knowledge. This quick video by Mango Street Lab covers three of the most common mistakes photography beginners make, and then turns ...



Article

#### Success: consistent mobile and web philosophy - "slides of content", users



Topic search



#### • competitive analysis

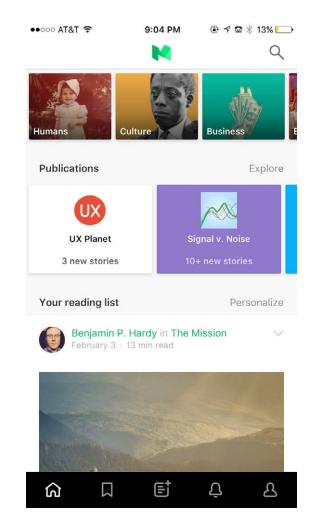


#### Medium

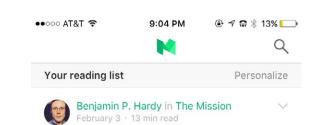
Personalized reading list, from sharing content to finding content Medium gives users the *complete control over their experience*.

user-friendly to all levels of users

Opportunities: for what it does, it's pretty good

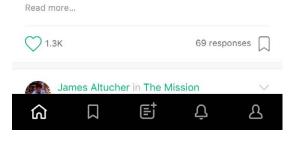


Home feed





How to Become the Best in the World at What You Do



Reading list

@ ◀ @ 🖇 13% 🛄 ••000 AT&T 죽 9:04 PM THE MISSION < Benjamin P. Hardy Follow U Husband & foster father of 3. Pursuing PhD in Organizational February 3 · 13 min read



https://unsplash.com/?photo=78A265wPiO4

#### How to Become the Best in the World at What You Do

It can feel impossible to move toward your dreams. You know exactly what you want to do, but there are endless obstacles in

> 1.3K recommends · 69 responses ſĨ  $\bigcirc$

 $\bigcirc$ 

Article

#### Success: users control the experience, content comes from user contributions,

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<	Publications				
See all p	ublications you follow	>>			
New and	notable				
	Better Humans Intelligent ideas for upgrading yourself. Follow for business, productivity, life 112K followers · Self Improvement, Productivity, Business	+			
Recommended for you					
NOW	The Nearly Now Alex Steffen's dispatches from the future. 4.6K followers	+			
P	Prototyping: From UX to Front End All things prototyping: Responsive Design, Wireframing, Front-end 37K followers · Design, Ux, User Experience, Tech, Product Design	+			
0	<b>Obvious Ventures</b> #worldpositive 2.5K followers · Worldpositive, Venture Capital, Sustainability	+			
For the s	trivers				

**Publications** 



#### competitive analysis



#### Vox

Taking traditional news and packaging it in a *digestible format* in terms of both text and visual media.

••••• AT&T 😤 😤

≣

Success: up to date design and branding, reaches target audience

•••• AT&T 穼 @ ≁ @ 🖇 11% 🗔 9:09 PM vox.com C Vex ହ ≡ URBAN OUTFITTERS 110COMMUNITY" Latest News One of Budweiser's 2017 Super Bowl ads is a tribute to the company's immigrant roots 19 MINUTES AGO Super Bowl 2017: watch all the movie trailers that aired during the game ABOUT 1 HOUR AGO 25 Super Bowl commercials that explain Super Bowl commercials ABOUT 3 HOURS AGO The Puppy Bowl, explained ABOUT 3 HOURS AGO Super Bowl 2017: start time, TV schedule, and how to live-stream Patriots vs. Falcons ABOUT 6 HOURS AGO ΓĴ Ľ

EXPLAIN THE NEWS TOPICS -TRENDING URBAN SHOP SALE OUTFITTERS **One of Budweiser's** 2017 Super Bowl ads is a tribute to the company's immigrant roots "Born the Hard Way" highlights Adolphus Busch's journey from Germany to America. Updated by Caroline Framke | @carolineframke | caroline.framke@vox.com | Feb 5, 2017, 8:46pm EST

9:09 PM

vox.com

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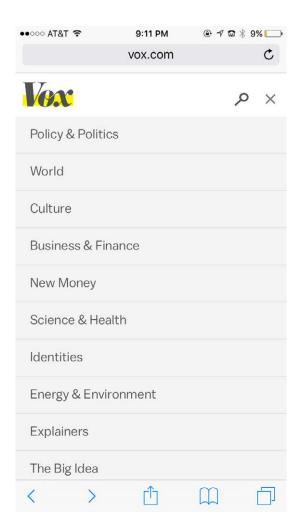


•••• AT&T 穼 @ ┦ @ ∦ 9% [\_\_\_] 9:10 PM vox.com C ≡ م cial Justice. Conflic pment, Governance, or Media One of Budweiser's 2017 Super Bowl ads is a tribute to the company's immigrant roots By Caroline Framke Super Bowl 2017 watch all the movi ٢ĥ m **D** 

Topic feed



#### Opportunities: for what it is, it's good



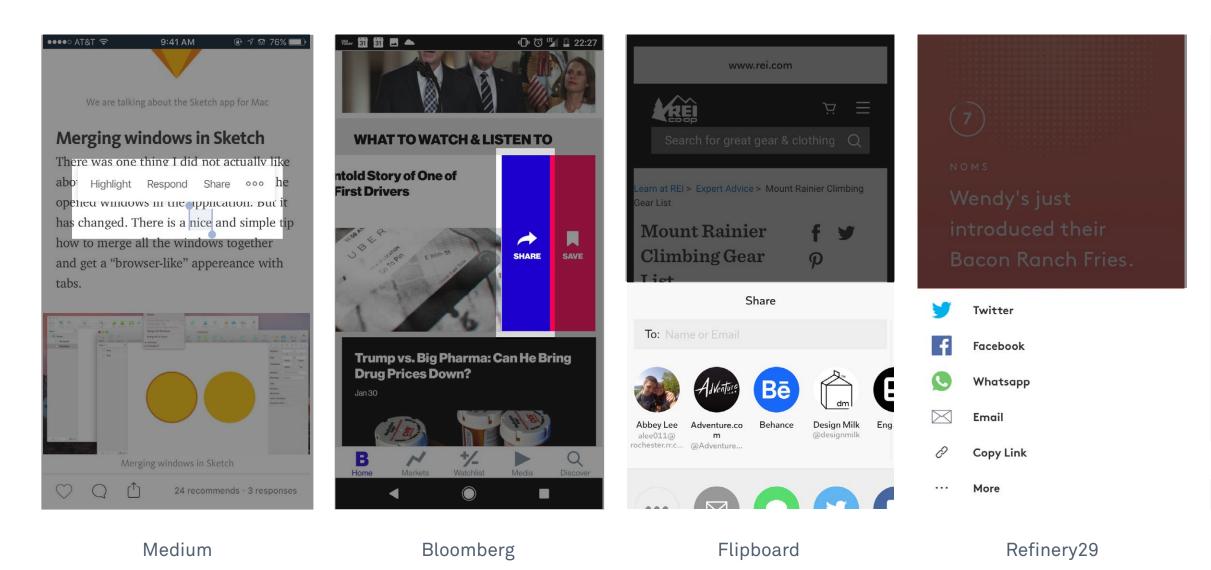
Topics menu



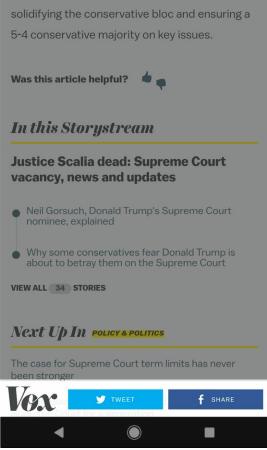


#### Sharing

Allows users to easily share articles and customize how the article might be shared.



Abbey Lee & Ethelia Lung



be able to sway Kennedy on crucial cases

미 🛈 💎 🖌 🛢 09:11

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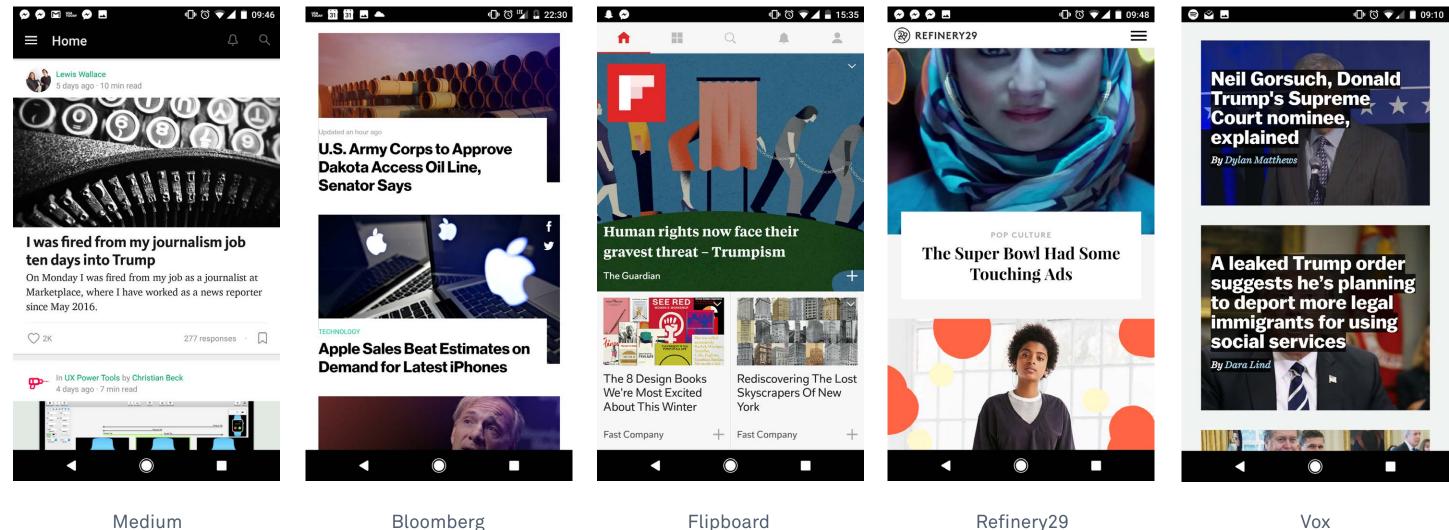
Vox





#### **Article List**

Guide user to content that is interesting to them and provide an infinite amount of articles for them to choose from.



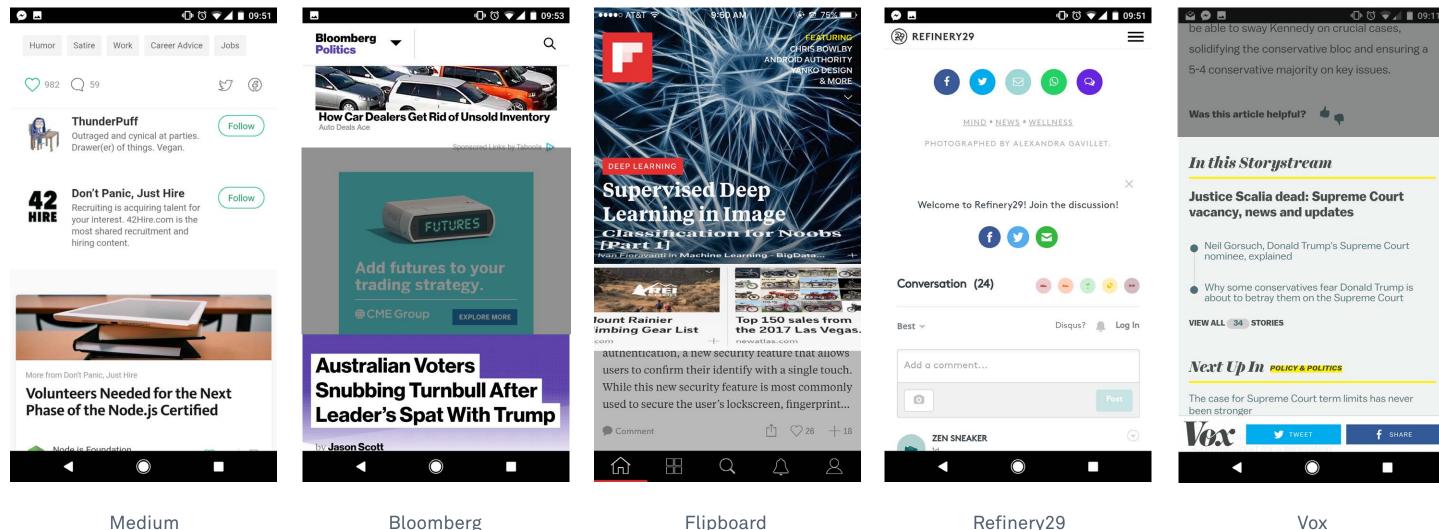
Vox





#### **Content Funnel**

Phenomenon where users enter an app/site to read 1 article, then find themselves 4 hours later immersed in the matrix.



Medium

Bloomberg

Flipboard

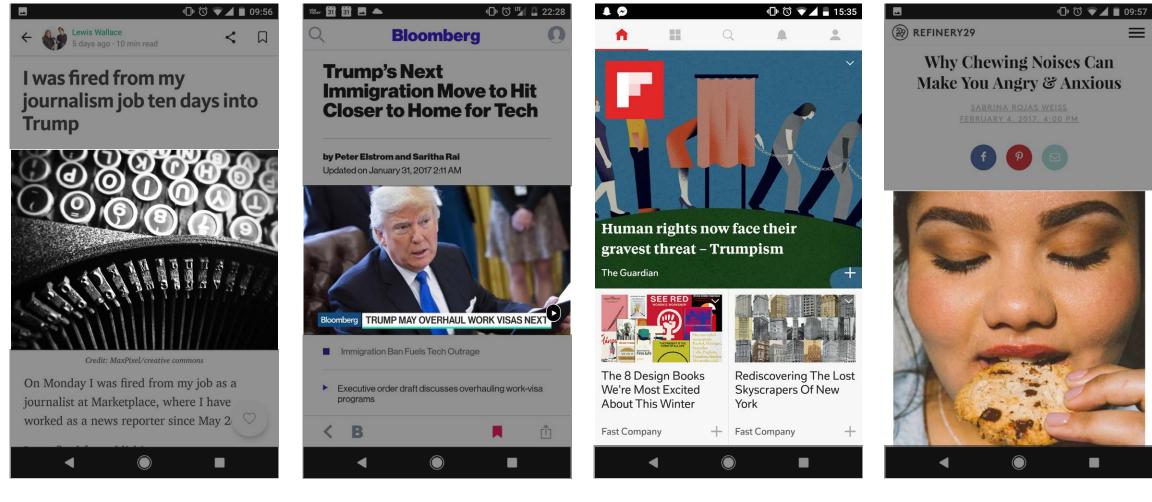
Refinery29





#### Media

Photos or videos (that span the width of the article column) placed at the top of the article or close beneath the title.



Medium

Bloomberg

Flipboard

Refinery29

#### **Neil Gorsuch, Donald Trump's Supreme Court** nominee, explained

🖫 🕲 🛡 🖌 🛢 09:11

Updated by Dylan Matthews | @dylanmatt | dylan@vox.com | Jan 31, 2017, 8:04pm EST



🗖 🖄 🌍



Donald Trump has selected Neil Gorsuch, a 49year-old federal appeals court judge on the 10th Circuit, as his choice to fill the late Justice Antonin Scalia's seat on the Supreme Court.

Gorsuch is a widely acclaimed jurist, a favorite of 

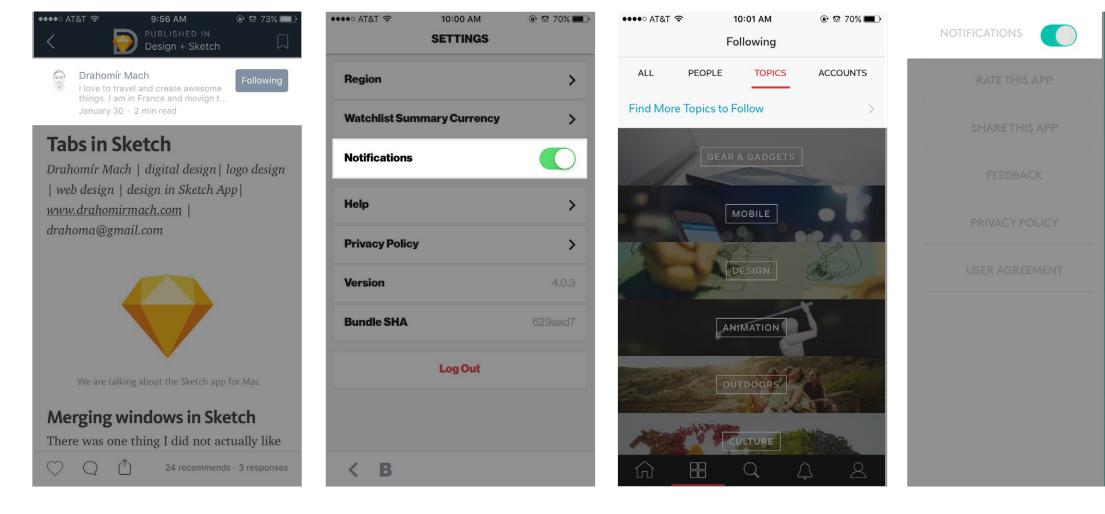
Vox





#### **Subscription**

Track topics/content and it's updated activity. Provides a more personalized experience.

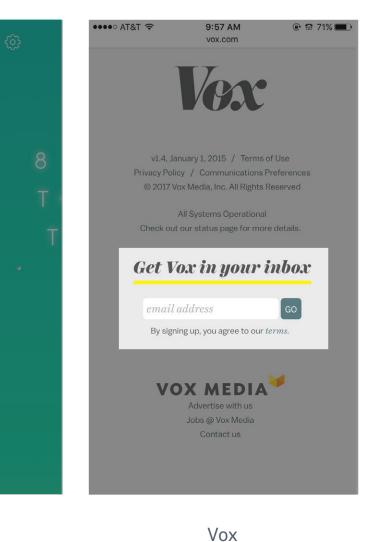


Medium

Bloomberg

Flipboard

Refinery29



USATODAY

#### Stories, Cases, & Flows

From our research, we constructed personas and explored their motivations, how they would use a lifestyle application, and determined our use cases and flows.

a Josephine

**b** Ashley

#### • user stories: josephine



#### Josephine, 20

Josephine is fashion blogger who is always on the lookout for the latest fashion and makeup trends. While **commuting** to her job on the busy subway, she makes it a point to scroll through her Instagram (on her phone), where she follows a bunch of fellow fashion bloggers, and scans through her favourite lifestyle websites for topics of interest. She's an avid user of her social media platforms to advertise and/or broadcast her thoughts and the latest trends.

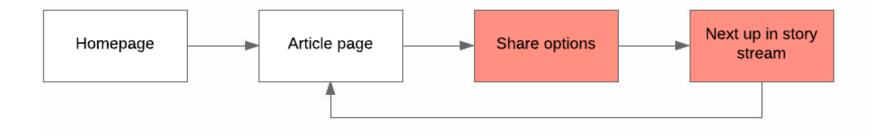
"As a blogger and trendsetter, I like to stay informed and keep my followers informed on upcoming beauty trends and sometimes news topics, so that I can stay ahead of the fashion and makeup game."

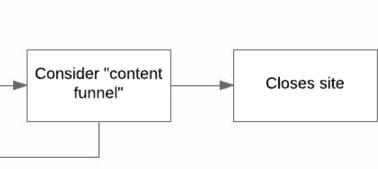


#### • use case & user flow: josephine

# Use Case Open mobile web page from shared link Opens Articles Read article Determine where to share Share

**User Flow** 







#### • user stories: ashley



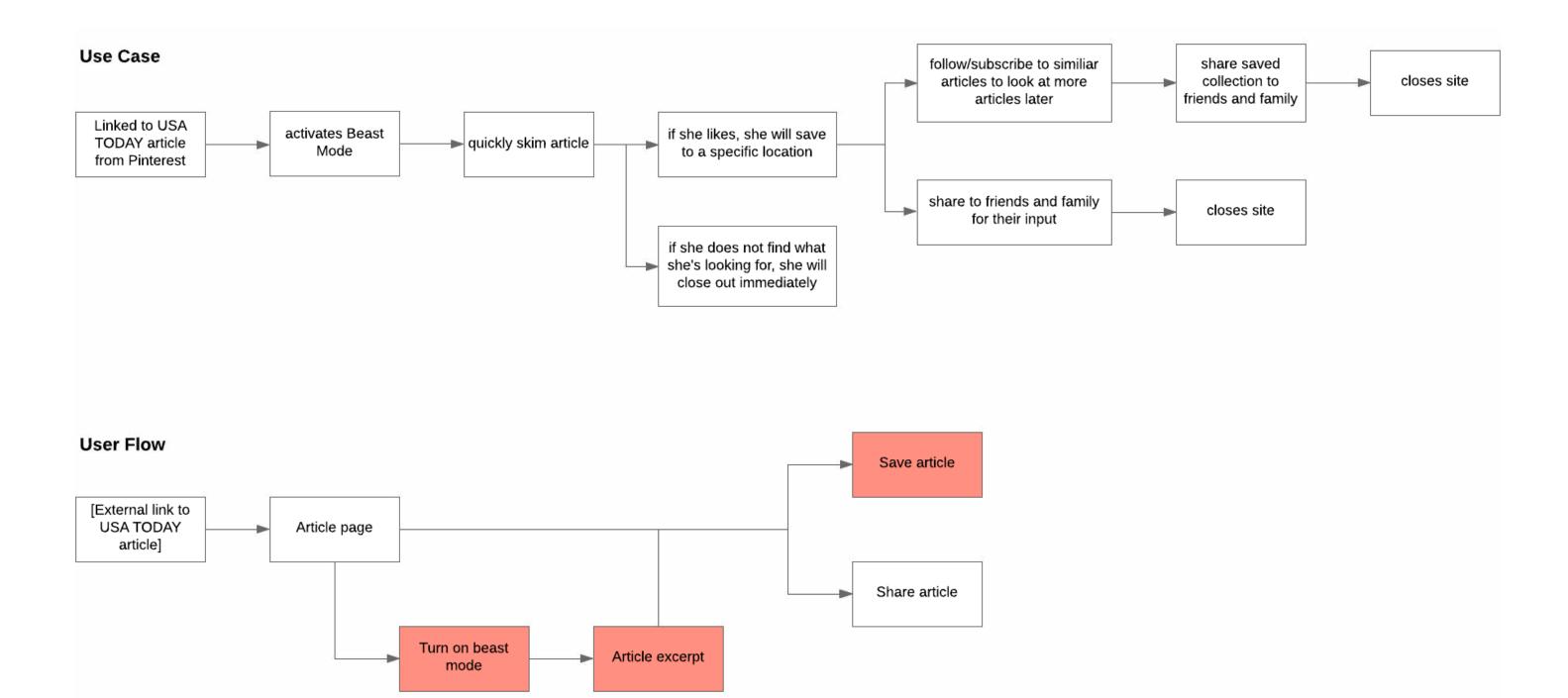
#### Ashley, 27

Ashley has taken on planning her own wedding. She wants to stay up to date with current trends and anything relevant to her wedding planning needs. As a nurse she is very busy and has extremely long shifts. Her lunch and her commute to work are her only free times during the day, aside from coming home to her two dogs. She is trying to collect content that will inspire her for her wedding.

"With my busy work schedule I barely have time to plan my wedding, but I want it to be done right. I need quick ways to get updated on the latest trends that pertain to my wedding, I don't have time to look at other bullshit."









#### • user stories: pete



#### **Pete, 35**

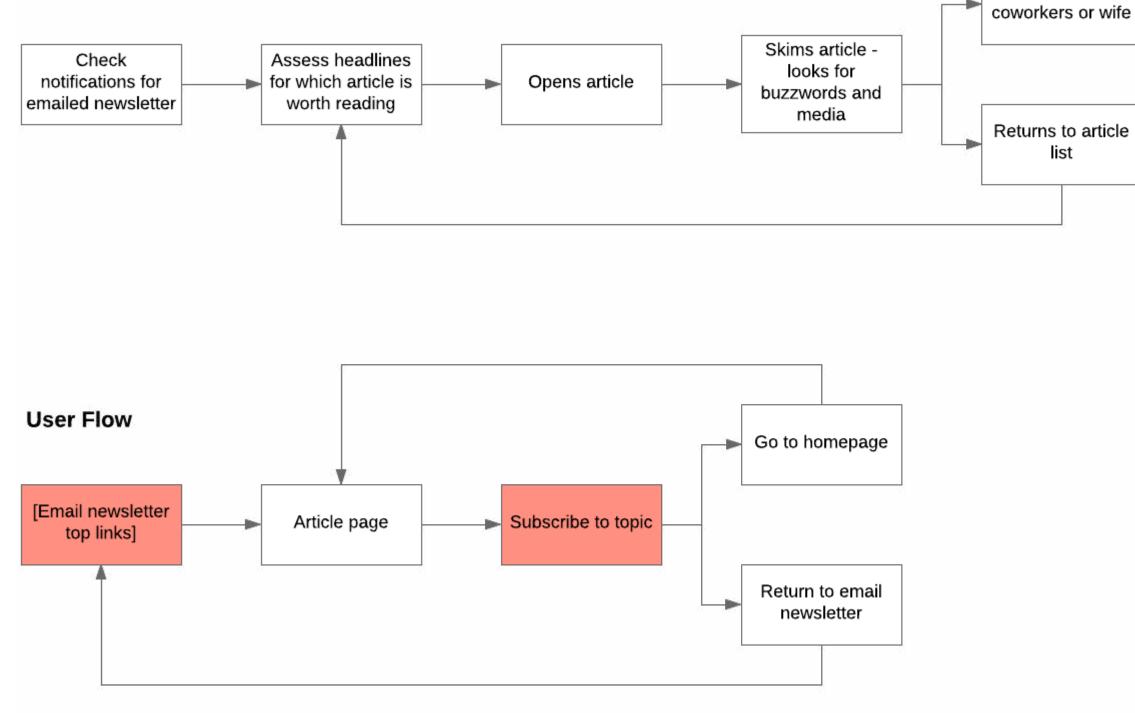
Pete is a creative in the tech world. He likes to stay up to date and be inspired by the latest and greatest. As an obsessive email checker, he never misses a beat. He is extremely organized and thoroughly enjoys expanding his knowledge on any and all subjects.

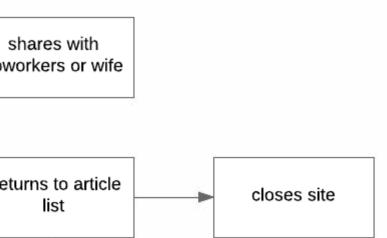
"I think we should learn as much as possible. In such a fast-paced industry, it's important that my company has a competitive edge. I pride myself in finding up and coming solutions my company could implement in the future."



#### • use case & user flow: pete

#### Use Case







### Visuals

We aimed to establish a visual style while maintaining the integrity of the existing branding.

<mark>o</mark> Mood

c Inspiration

<mark>b</mark> Style

## mood

#### Keywords

Edgy

Bright

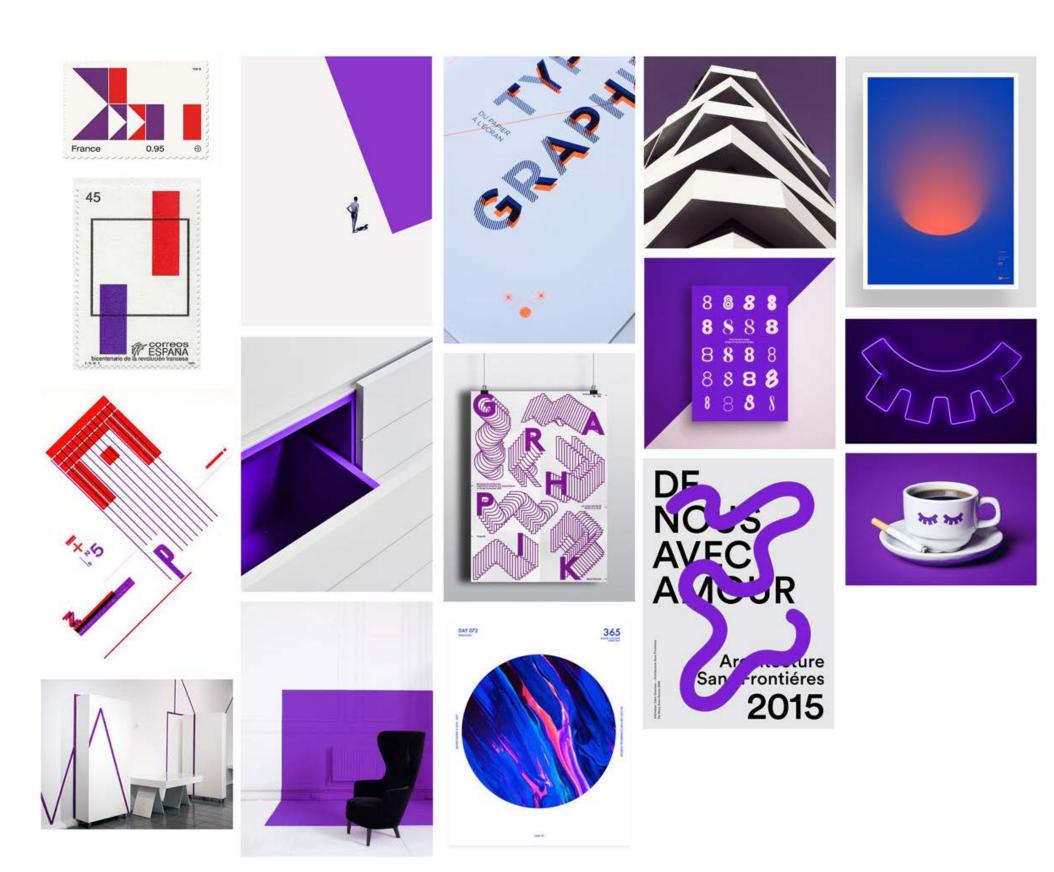
Sharp

Dynamic

Chill

Energetic

Bold





#### • style

#### fonts

#### **Big article title**

FUTURA TODAY DEMIBOLD, SENTENCE CASE, 36PX

Small article title FUTURA TODAY DEMIBOLD, SENTENCE CASE, 20PX

#### **ARTICLE SECTION & ORDERED LISTS**

FUTURA TODAY DEMIBOLD, UPPERCASE, 16PX

#### Author name AKKURAT PRO ITALIC, SENTENCE CASE, 18PX

Body text AKKURAT PRO REGULAR, SENTENCE CASE, 14 PX

66

PLAYFAIR DISPLAY BOLD, 120PX

## Pull quote

AKKURAT PRO REGULAR, SENTENCE CASE, 36PX

inline text link AKKURAT PRO REGULAR, SENTENCE CASE, 14 PX

**Button text link** FUTURA TODAY REGULAR, SENTENCE CASE, 12PX

TAB NAV FUTURA TODAY REGULAR, UPPERCASE, 10PX colors

#### #142233 #FAFAFA #009BFF #7841E5 #CCF2FF

buttons, inputs, & links

Make a new collection

PRIMARY CALL TO ACTION BUTTON

Topic 🗸 FOLLOW TOPICS BUTTON

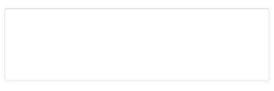
÷ OPTIONS MENU

azcentral ADD TO PUBLICATIONS / COLLECTIONS  $\checkmark$ 

Highlighted text TEXT HIGHLIGHT

Text input or dropdow n

INPUT BOXES & DROPDOWNS



4

#### iconography

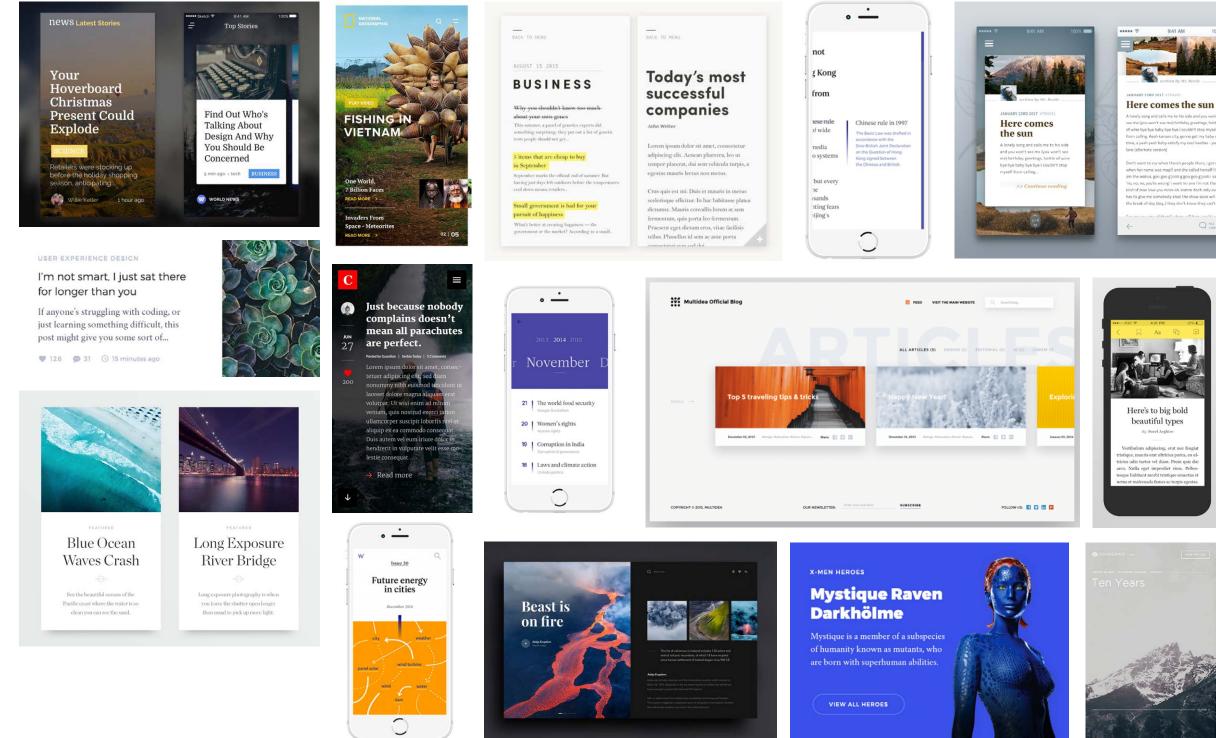


#### other graphic elements

CARD BASE



#### • ui inspiration







=



#### Base

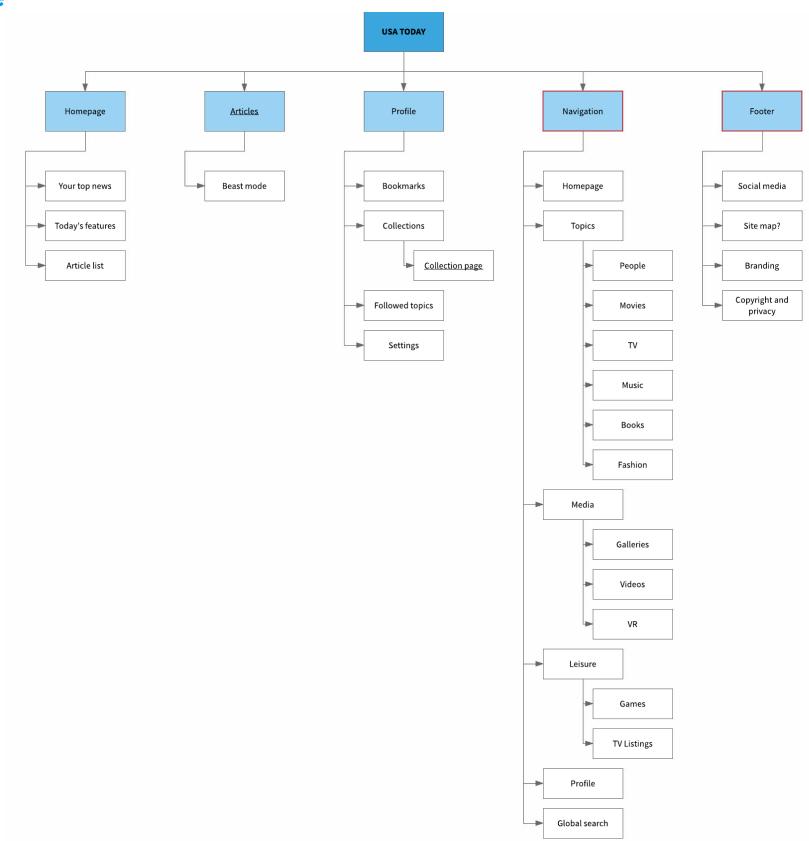
We considered various features and flows in creating an experience that would match our goals and the client's goals. We then explored various ways of representing those flows in the interface.

*a* Information architecture

#### c Refined wireframes

**b** Preliminary wireframes

#### • information architecture

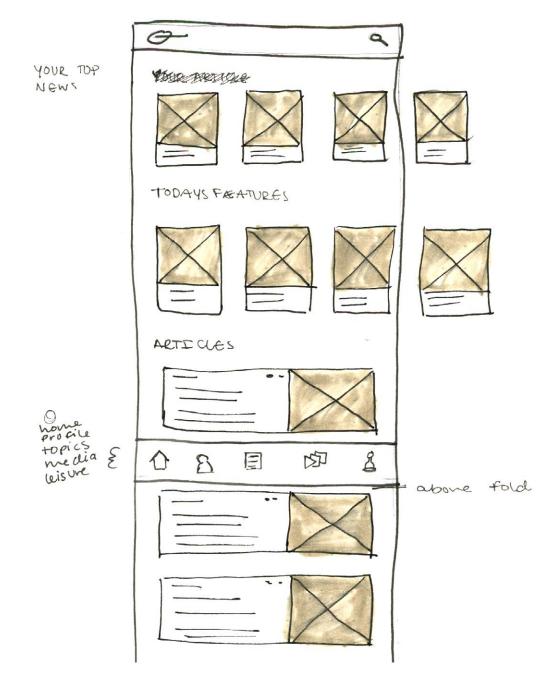


MAIN PROJECT High-level elements Global High-level elements Multiple pages





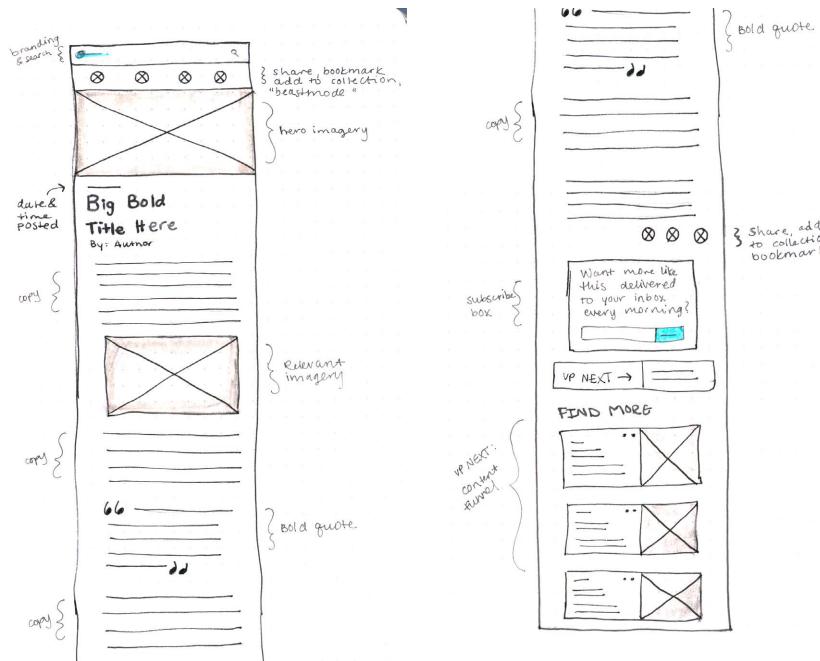
#### Homepage





#### • preliminary wireframes

#### Article page

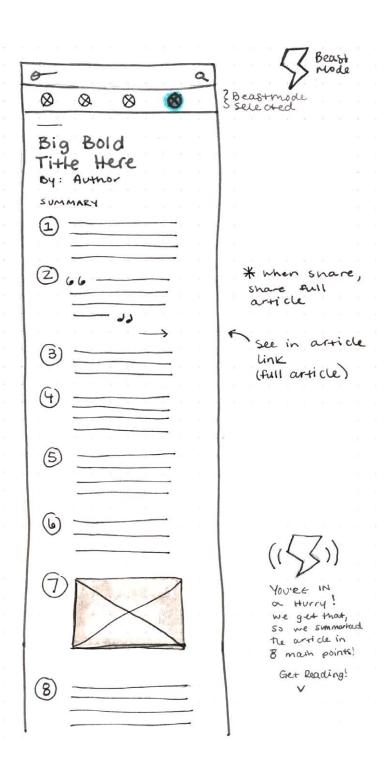


3 share, add to collection, bookmark





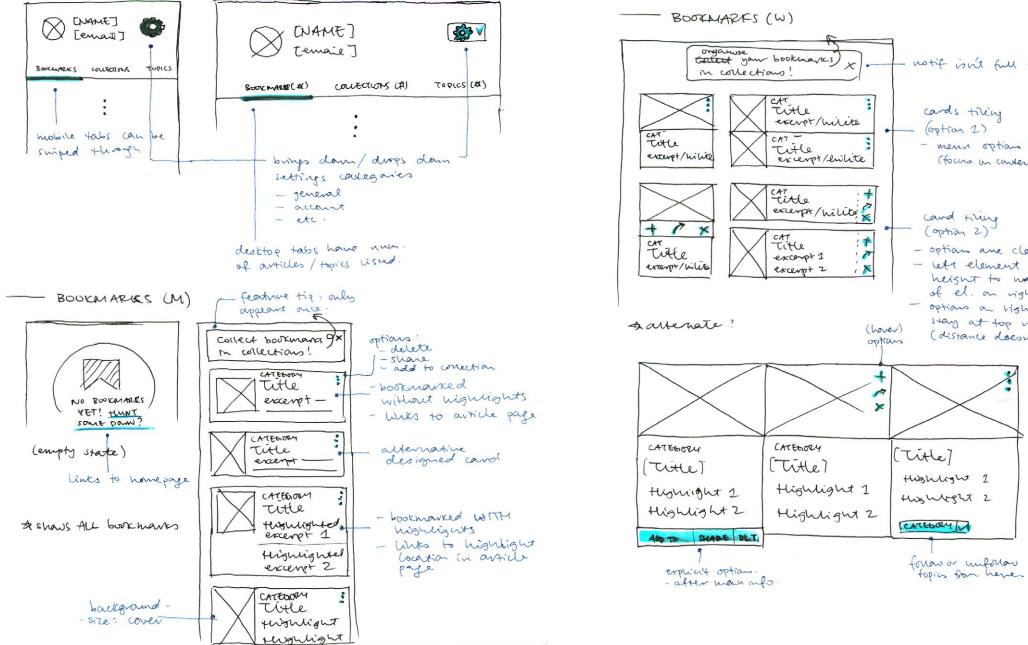
#### **Beast mode**





#### preliminary wireframes

#### Profile: general & bookmarks



notif isn't full width.

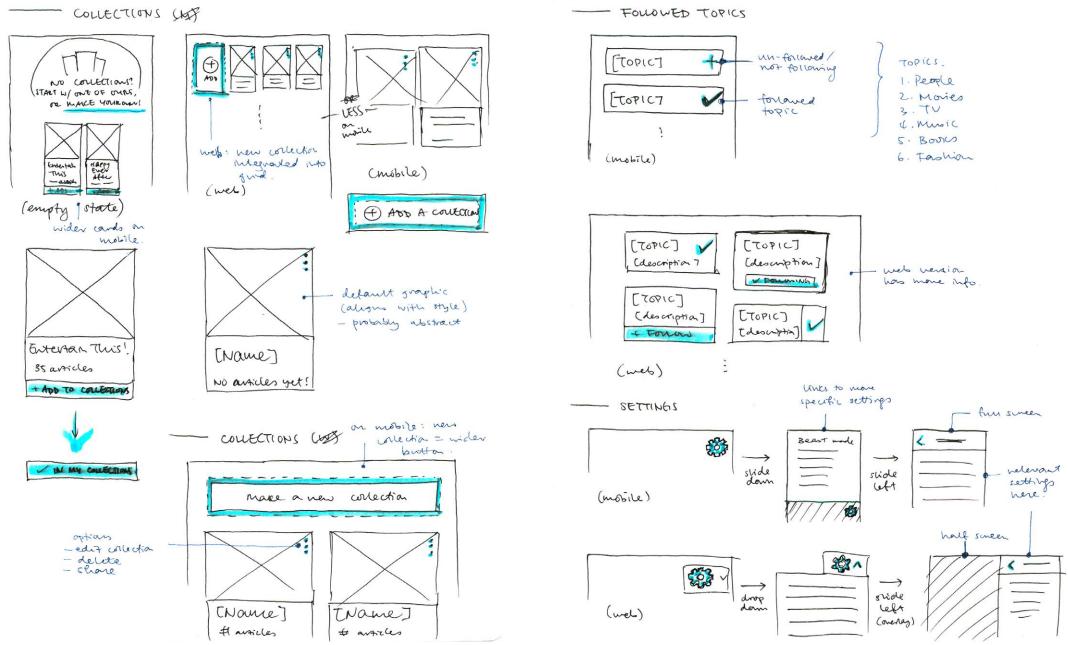
```
- menn options hidden
  (focus in consent)
```

```
- options are clear
- left element expands in
  height to watch heights
  of el. an right
- options on visht side elements
  stay at top right comer
 (distance doesn't adjust)
```



# • preliminary wireframes

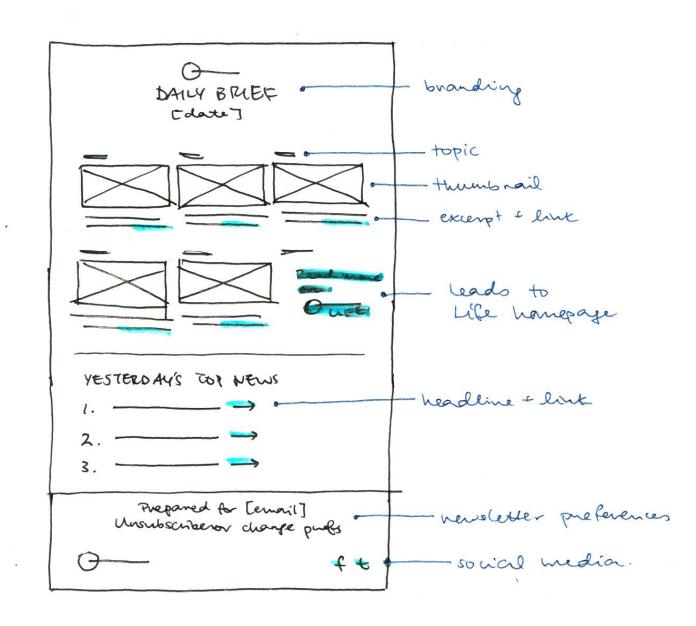
**Profile: collections, topics, & settings** 







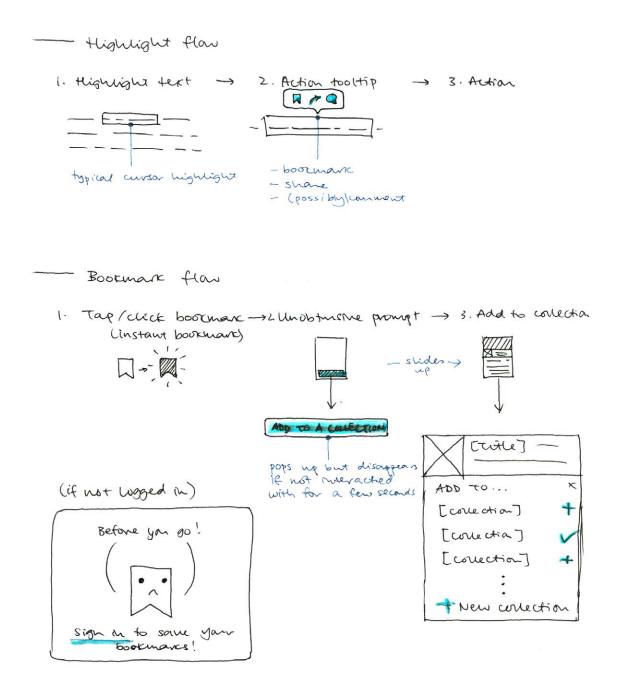
### **Email newsletter**





# • preliminary wireframes

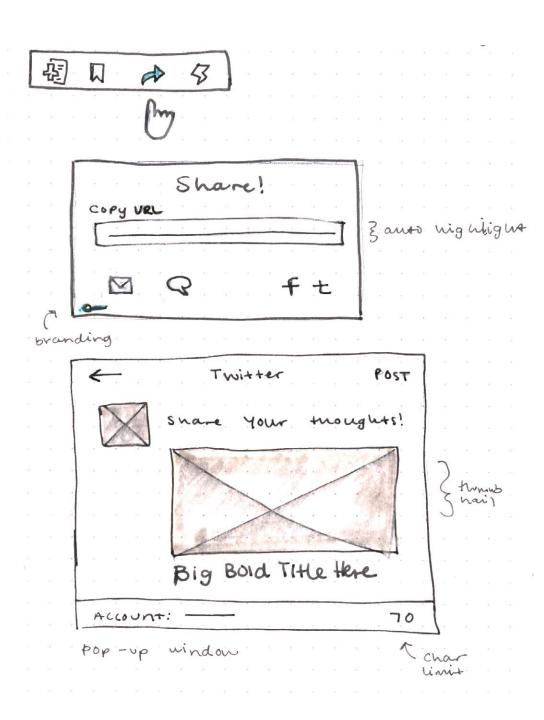
# Highlight & bookmark flows







# Share flow





### Home

Your top news

The top five articles for the user based on their preferences in topics, intelligently curated. These are the same five top news stories sent in the email newsletter as well.



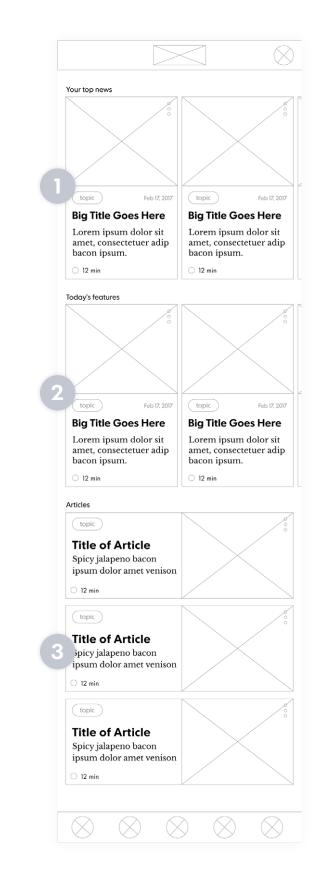
#### Today's features

Similar to 'Your top news', except these articles span all topics and is determined by USA TODAY rather than the user's preferences.



#### Articles

Other populated articles, dependent on the user's preferred topics.





#### Article

#### Hero image

Visuals are important - they set the tone for the article. The hero image should be carefully selected to reflect the article appropriately.



#### In-line media

Galleries, videos, and other media are given the full width of the article, which is unobtrusive while still maintaining importance.



#### Pull quotes

Important quotes are selected and made shareable and saveable.



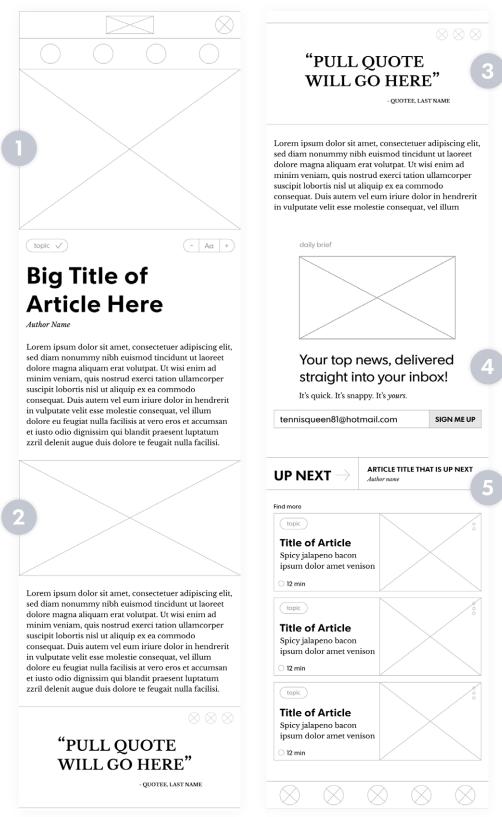
#### **Newsletter subscription**

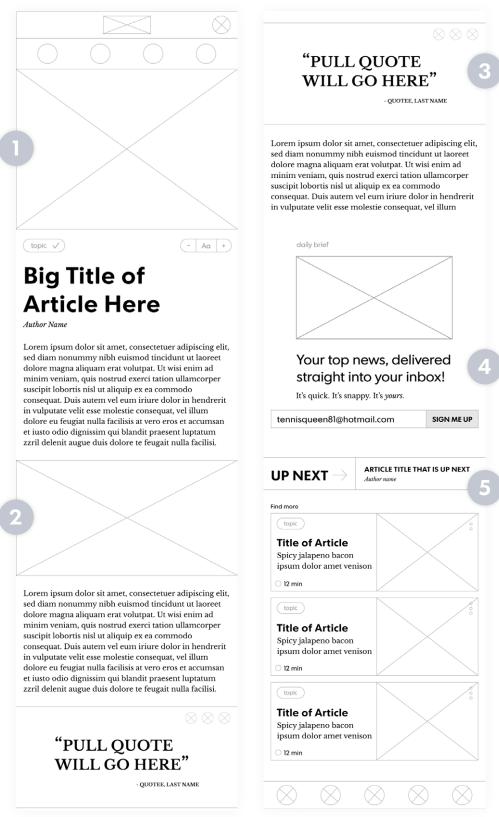
The subscription prompt imitates the format of an email element, giving the user a quick preview for what they're signing up for.



#### Up next

The user is pointed to the top related article - which is 'up next' in the news stream - and then the rest of the related articles are listed below.







#### Beast mode<sup>™</sup>

#### n E

#### Enable beast mode

Beast mode can be enabled quickly on any article through the top right icon on the screen.



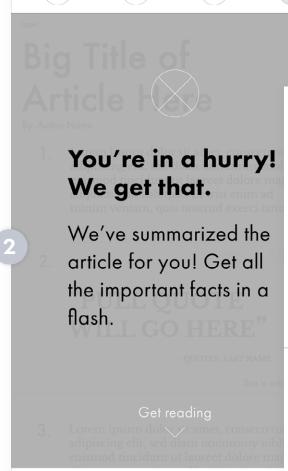
#### **One-time onboarding**

The first time the user enables Beast mode, they are given a quick introduction to what the mode is, before they are led back in.



#### Beast mode news

The news in Beast mode is stripped down to 5–7 key excerpts, quotes, or media, so that the user can quickly get the gist of the article.



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topic 🗸

# **Big Title of Article Here**

Author Name

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2

# "PULL QUOTE WILL GO HERE"

- QUOTEE, LAST NAME

SEE IN ARTICLE

USA TODAY

- Aa +

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# Share flow



#### Shareable image

USA TODAY branded, article-related, but looks good on your timeline or your share feed.



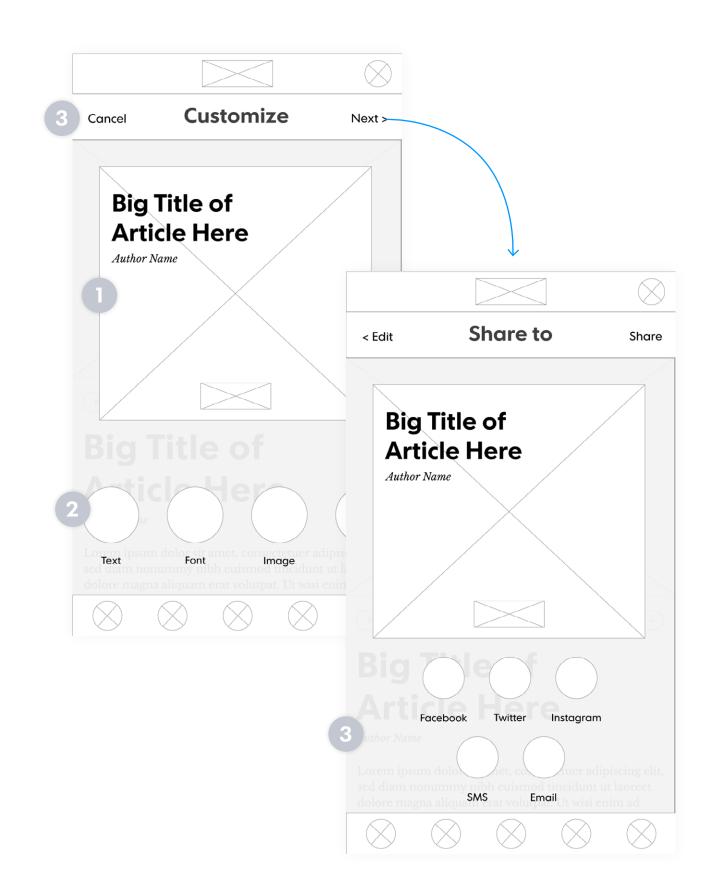
#### **Customisation options**

Add text, change the font, add an image, and even filter the shareable.



#### Share to...

The user can share to the common social media - Facebook, Twitter, Instagram, SMS, and email.





### **Highlight flow**



#### **Highlight text**

When the user highlights any part of the text, they are presented with an actionable tooltip...



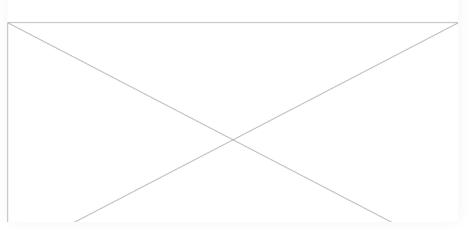
#### Actionable tooltip

The tooltip gives the user the option to bookmark the article, place it in a collection, or share it – specifically noting the highlighted excerpt.



Author Name

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# Aa + -



### **Bookmark & collection flows**

#### Bookmark

Instantly bookmark the article by clicking on the top left icon.

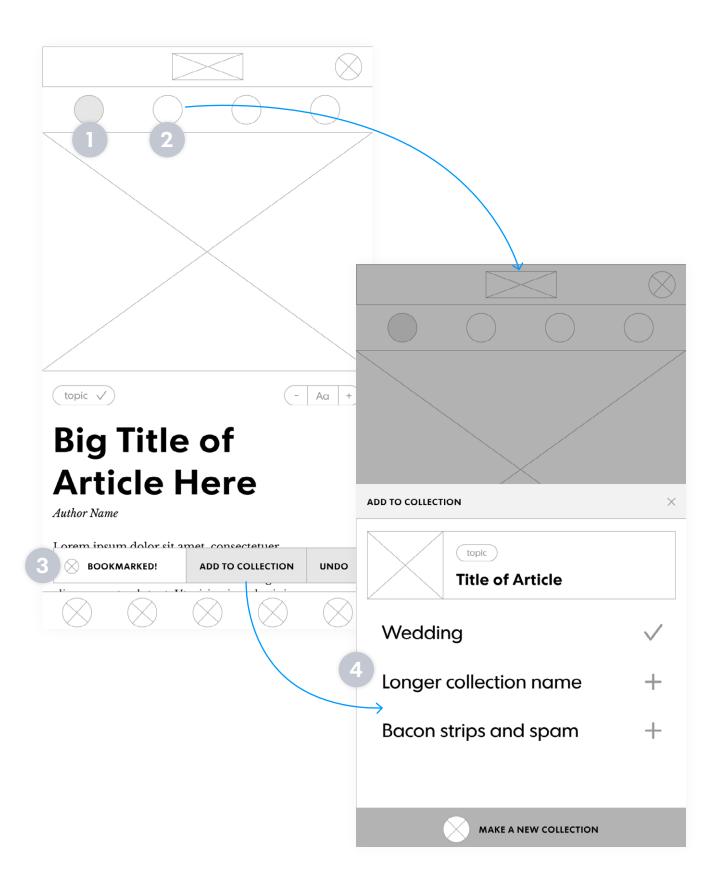
**Collection** Add the article to a collection (also automatically bookmarks it).

#### Unobtrusive indicator and prompt

A quick indicator that the article has been bookmarked will popup, alongside options to add the article to a collection, or undo the bookmark action. This will go away if not interacted with.

#### Add to collection

The user is able to look through all of their collections and add the article as appropriate, creating a new collection if they want to.





# Profile

#### Bookmarks

Lists all bookmarks, including those already in collections.



#### Collections

Lists all collections. Users can make new collections from this screen. "Entertain This!" and "Happy Ever After" are USA TODAY curated collections that users can elect to 'follow'.



#### Followed topics

Lists all possible topics that users can follow. These are directly related to the topic sections of USA TODAY Life.





# **Email newsletter**

#### Your top news

Five of the user's top news, intelligently specific to their preference of topics and the articles they tend to read.



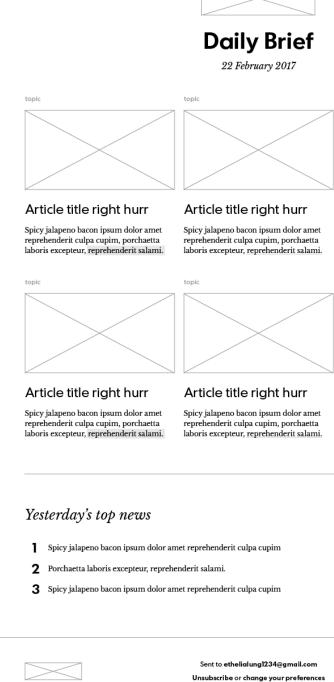
#### News Flash™

For the rushed user, News Flash serves up the user's top news - Beast mode style.



#### Yesterday's top news

Missed out on yesterday's top news? The Daily Brief has you covered. Unobtrusive, these headlines are a small reminder of what the user may have missed out on reading.



© USA TODAY, a division 7950 Jones







#### Article title right hurr

Spicy jalapeno bacon ipsum dolor amet reprehenderit culpa cupim, porchaetta laboris excepteur, reprehenderit salami.



In a hurry? We'll make it snappy.

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ethelialung1234@gmail.com	
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of Gannett Satellite Information Network, LLC. Branch Drive, McLean, VA 22108	

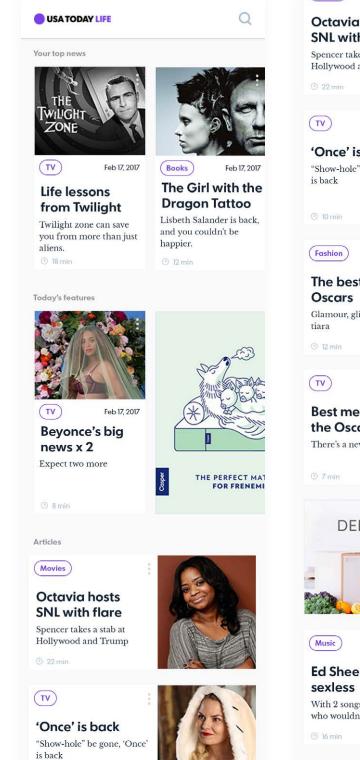


# Design

After an extensive wireframing process, we went to visual design stage, implementing the chosen mood and style to the blueprints.

a First round

### Home



🕑 10 min

#### Octavia hosts SNL with flare Spencer takes a stab at Hollywood and Trump









The best from the Oscars Glamour, glitz, and a ruby tiara

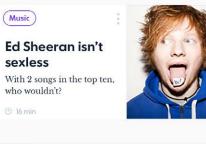




Best memes of the Oscars There's a new meme in town



DELICIOUSLY SIMPLE



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8

#### Abbey Lee & Ethelia Lung

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#### Article



#### **Backlash grows** over Disney's first gay character

Bryan Alexander

The backlash over a gay character appearing in Walt Disney's Beauty and the Beast is rising, putting an Alabama theater and Russian government officials on common ground.



Representatives of the Henagar Drive-In announced Thursday on Facebook that the theater won't show Beauty because Disney is "premiering their first homosexual character."

"When companies continually force their views on us, we need to take a stand. We all make choices and I am making mine," the unsigned Facebook post says. "If I can't sit through a movie with God or Jesus sitting by me, then we have no business showing it. I know there will be some that do not agree with this decision. That's fine. We are first and

"When companies continually force their views on us, we need to take a stand. We all make choices and I am making mine," the unsigned Facebook post says. "If I can't sit through a movie with God or Jesus sitting by me, then we have no business showing it. I know there will be some that do not agree with this decision. That's fine. We are first and foremost Christians. We will not compromise on what the Bible teaches."

"What was most important to me was taking a character that is wonderful and so iconic, expanding on that, giving him dimension, making him human."

- Josh Gad

In response to the Alabama theater's decision, Beauty and the Beast director Bill Condon told USA TODAY that outcry over the first gay character in a Disney movie is "overblown."

"My message is: This is a movie for everyone. I'm sad about that theater but there are 4,000 theaters showing the movie," Condon said Friday. "I hope everybody moves past that and just goes to take pleasure in what we made."



Daily brief

Your top news, delivered straight into your inbox! It's quick. It's snappy. It's yours.



UP NEXT: "Beauty and the Beast" is better than the original



**Octavia hosts SNL** with flare Spencer takes a stab at Hollywood and Trump 🕑 22 min









(TV)













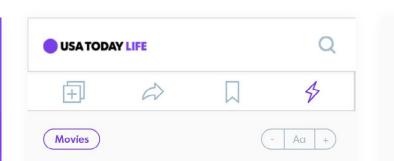


#### Beast mode<sup>™</sup>

# You're in a hurry! We get that.

We've summarized the article for you! Get all the important facts in a flash.

Get reading



# **Backlash grows** over Disney's first gay character

Bryan Alexander

- 'Beauty's LeFou is Disney's first gay character, played by Josh Gad.
- 2 Alabama drive-in theatre refuses to screen 'Beauty'.
- Russia refuses to screen 'Beauty' 3 until a committee has confirmed that it does not spread gay propaganda.
- "What was most important to me was taking a character that is wonderful and so

propaganda.

- 4 making him human."
- 5 this outry is "overblown".
- 6 the beloved movie.
- 7

until a committee has confirmed that it does not spread gay

"What was most important to me was taking a character that is wonderful and so iconic, expanding on that, giving him dimension,

- Josh Gad

Director Bill Condon feels that

LeFou being characterized as gay does not compromise the plot of

While Alabama theatres and Russia might refure to feature 'Beauty', it will be playing in over 4000 theatres for people to enjoy.

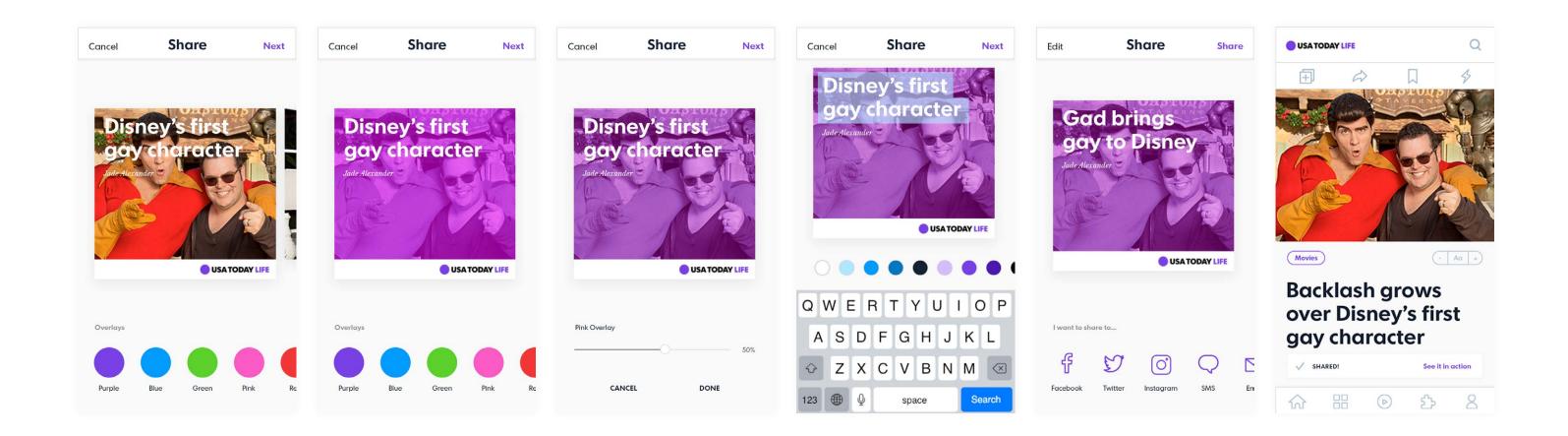
**UP NEXT:** "Beauty and the Beast"is better than the original







# Share flow







# **Highlight flow**

Movies



# Backlash grows over Disney's first gay character

Bryan Alexander

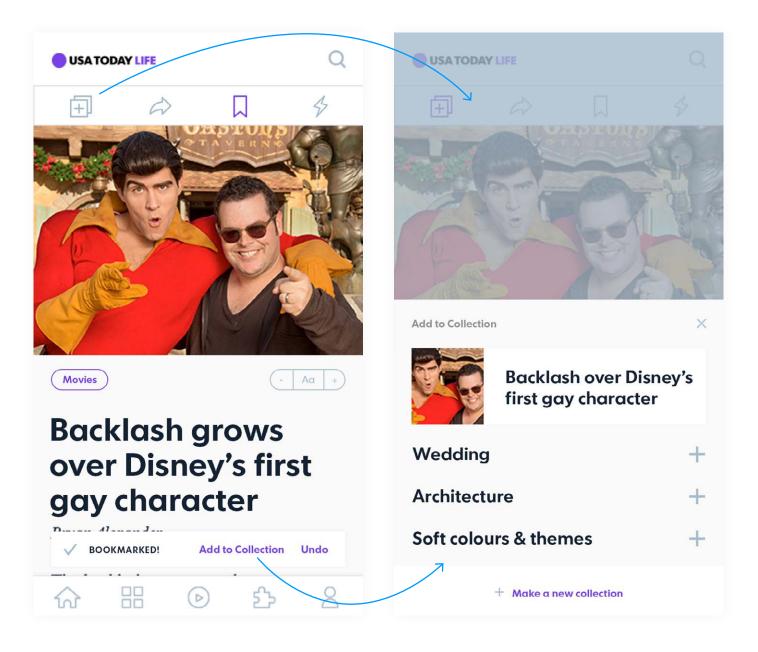
The backlash over a appearing in Walt Discussion of the Beast is rising, putting an Alabama theater and Russian government officials on common ground.





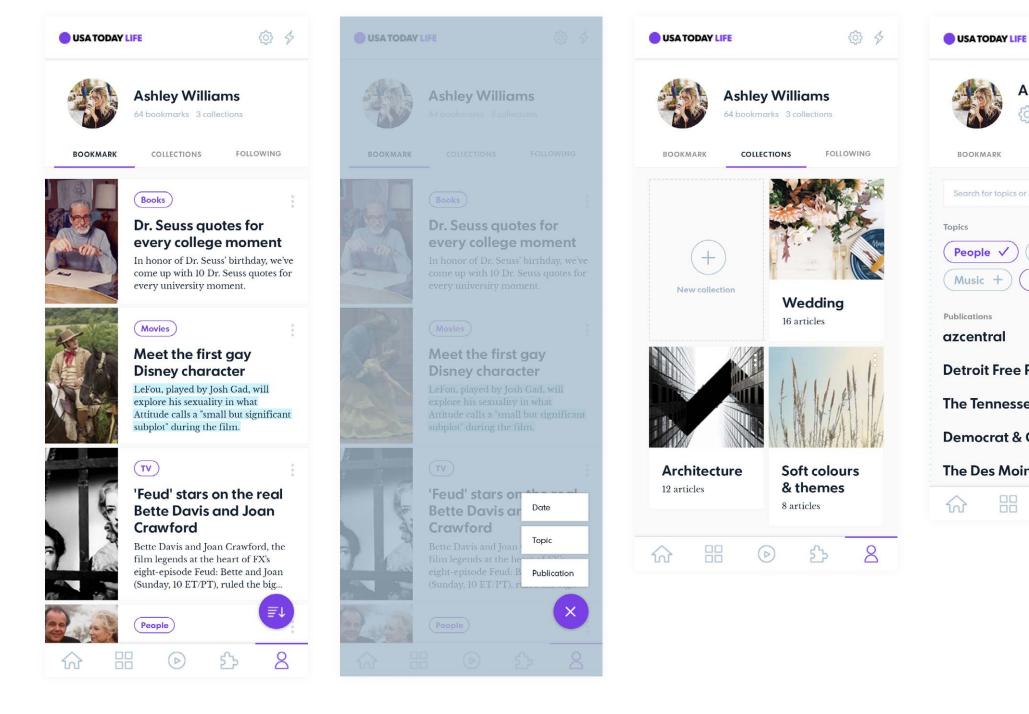


# Bookmark & collection flows



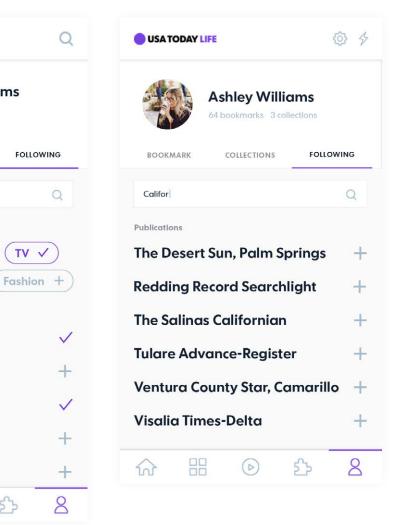


### **Profile**



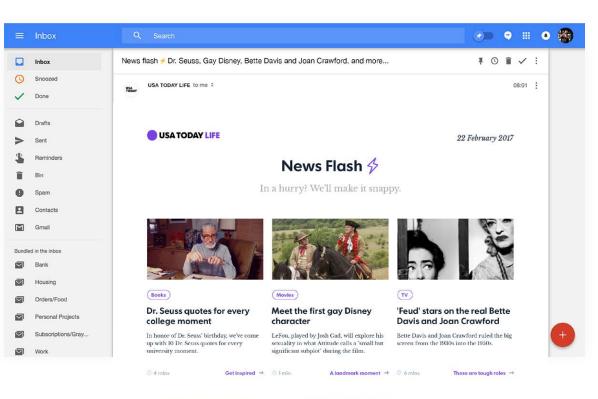
OF Q COLLECTIONS BOOKMARK Search for topics or publications Topics People V Movies + Music + Books 🗸 Publications azcentral **Detroit Free Press** The Tennessean **Democrat & Chronicle** 

**Ashley Williams** 





### **Email newsletter**









 
 Ciara and Russell Wilson famously kept their Goodies in their respective jars until they tied the knot.
 After an agonizing three-year wait for new music, Lorde is back and ready to reclaim her throne on the charts.

 $\odot$  3 mins They were "equally yoked"  $\rightarrow$   $\odot$  2 mins "It was about those moments"  $\rightarrow$ 

#### Yesterday's top news

- I Octavia Spencer cracks on the Oscars, 'Hidden Fences' flubs →
- 2 Churchill's 'Ungentlemanly', but deadly, war against the Nazis  $\rightarrow$
- 3 See Emily Blunt as the new 'Mary Poppins'  $\rightarrow$
- 4 Jimmy Fallon, Samuel L. Jackson bring Facebook rants to life  $\rightarrow$
- 5 Seth Meyers bashes media for drooling over Trump: Do you have amnesia? 🚽

#### USA TODAY LIFE

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# Conclusion

We've thrown a lot at you, here's a short and sweet summary of what we've set out to accomplish.

<sup>o</sup> Feature glossary

**b** Summary

#### • summary

We want to make USA TODAY *accessible and relevant* to a fresh, new audience whose primary source of news is their phones. We will create a *seamless, quick content browsing* and *consumption experience* while providing a *customized sharing and organized saving system.* 



# • feature glossary

### Beast mode

5-7 article points that summarize the article for the user, while maintaining USA TODAY's journalistic integrity. Bookmark

Quickly save an article or quote with ease.

# Collection

A board that contains specifically saved articles and quotes.

# Highlight

A selected quote that can be bookmarked, added to a collection, or shared.



# **THANK YOU!**

We're excited to go ahead with our vision for USA TODAY Life. For now though, feel free to take a look at our working prototype using the link below:

HTTPS://MARVELAPP.COM/319IJ4F

